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Housing

Springfield Housing Authority

Executive Office

60 Congress Street, Springfield, MA 01104

Housing Rental Offices location varies according to district

Tel: 413-785-4500/4517

Hours: 9AM-3PM. Closed on Wednesdays.

Provides state section 8 and public housing

<http://shamass.org/applicants/public-housing/>

City of Springfield, Office of Housing

1600 East Columbus Ave, 1st Fl, Springfield, MA 01103

413-787-6500

M-F 8:00-4:30PM

Offers homelessness services/prevention, assistance buying a home, home rehab and repairs

<https://www.springfield-ma.gov/housing/>

MA Department of Housing & Community Development

100 Cambridge St, Suite 300, Boston, MA 02114

(617) 573-1100

Guide to obtaining State Housing assistance, includes types of housing programs and eligibility

<https://www.mass.gov/service-details/a-guide-to-obtaining-housing-assistance>

New England Farm Workers' Council

[Housing & Shelter Support:](#)

225 High Street, 4th Floor, Holyoke, MA 01040

Tel 413-536-5403, Ext. 203

288 Oak Street, Holyoke, MA 01040

Tel 413-536-2787

2702 Main Street, Springfield, MA 01107

Tel 413-214-7221

[Emergency shelter assistance](#) for at-risk families in Hampden County, Massachusetts

<http://www.partnersforcommunity.org/default/index.cfm/about-pfc/affiliates-programs/nefwc/>

Springfield, MA Low Income Housing

List 28 low income housing complexes in and around Springfield, Massachusetts including Hud apartments, Section 8 apartments, Public Housing apartments, non-profit low income apartments, low income tax credit apartments

<https://www.lowincomehousing.us/MA/springfield.html>

Athol Corps Salvation Army

107 Ridge Avenue, Athol, Massachusetts 02454

Tel (978) 249-811

Offers various financial and other assistance programs. One is an emergency rent payment assistance plan. Others include money for energy and heating bills, food, and housing counseling

<http://massachusetts.salvationarmy.org/MA/Athol>

Valley Opportunity Council

300 High Street, Holyoke, Massachusetts 01040

Tel (413) 552-1554.

In Holyoke, Chicopee & Westfield. Offers families numerous low income housing and rental assistance programs for low and moderate income residents

<https://www.valleyopp.com/>

Salvation Army-Holyoke

271 Appleton Street, Holyoke, Massachusetts 01040

Tel (413) 532-6312

Provides assistance with utility, rent, and housing counseling and support.

<http://massachusetts.salvationarmy.org/MA/Holyoke>

Way Finders

322 Main Street, Springfield, Massachusetts 01105

Tel (413) 233-1500.

Offers a large number of low income assistance programs. This includes rent help, low income housing, referrals to local charities and non-profits, and much more.

<http://haphousing-org.securec7.ezhostingserver.com/default/index.cfm>

<https://www.wayfindersma.org/housing-center/emergency-housing>

Springfield Partners for Community Action

721 State Street, Second Floor, Springfield, MA 01109

Tel (413) 263-6500

Counseling, advice and free support for tenants that are behind on their rent and facing eviction. Also offers mediation as a solution between the tenant and the landlord

<http://www.springfieldpartnersinc.com/contact/contactus/>

Tenancy Preservation Program at Mass.gov

Tel (413) 734-5376.

Offers, housing assistance program for the disabled and those low income residents with a mental issue. The state tries to find a solution to a housing crisis or an upcoming eviction

http://www.needhelppayingbills.com/html/springfield_rental_assistance.html

Council of Churches of Western MA

39 Oakland Street, Springfield

Tel: (413) 733-2149

Financial support, emergency loans to pay a portion of grant, counseling, and referrals. Assistance with utility companies and landlords to deal with unpaid energy bill or rent

32 Hampden Street (First Floor)

Springfield, MA. 01103

Telephone: +1 413-733-2149

Catholic Charities, Springfield

254 Bridge Street in Springfield, MA 0110

413-452-0605

Provides rent payment assistance, housing search and information, details on government assistance (state and federal benefits), and help for utilities.

<http://diospringfield.org/office-of-social-services/>

YWCA of Western MA

Office 413-732-3121

Hotline: 800-796-8711 (24/7)

Provides shelter and housing support to those escaping violence in the home

<https://www.domesticshelters.org/help/ma/springfield/01118/ywca-of-western-massachusetts>

Revitalize CDC

1145 Main Street Suite 107, Springfield, MA

Phone: 413-788-0014

Performs critical repairs, modifications and rehabilitation to the homes and nonprofit facilities of low to moderate-income families that include: families with children, military veterans, the elderly and people with disabilities. Offers programs to improve foreclosed homes, offer job-readiness training in construction and home-repairs, and offers various assistance to small businesses in Western Mass.

<http://www.revitalizecdc.com>

Food Resources

Open Pantry Community Services Emergency Food Pantry

2460 Main Street, Springfield, MA 01107

413-737-5353

Hours: Monday, Tuesday, Wednesday and Friday: 9:00am - 3:00pm

Senior food choice program on the 3rd Monday of every month. Helps people to file for Snap applications, paralegal on site 2x a month to assist and answers questions re: tenants rights, social security disability, immigration rights, state benefits, foreclosures and utility issues.

<http://www.openpantry.org/emergency-food-pantry.php>

Martin Luther King Junior Family Services Food Pantry

3 Rutland Street

Springfield, MA - 01109

(413) 746-3655

Hours: Thursdays, 6am-11am

MLK Food Pantry has been in operation for over 30 years

<http://www.mlkjrfamilyservices.org>

The Gray House Food Pantry

22 Sheldon Street

Springfield, MA, 01107

413-734-6696

Hours: Thursdays, 9am-1pm

Will need to bring:

1. A form of ID for all members of the household
2. Proof of income
3. Proof of address such as a piece of mail from the last six months (cannot be junk mail) or a lease agreement.

MassHealth card will cover requirements 1 & 2. Households can receive food from The Gray House up to 10 times per year.

<http://grayhouse.org/food-pantry>

Parish Cupboard

1023 Main Street, West Springfield, MA - 01089

Tel (413) 734-7969

Serves the residents of Agawam and West Springfield. Open from 9:00 AM to 11:30 AM, Monday through Friday, with lunch served from 11:30 AM to noon. Requires proof of residence (recent piece of mail).

Community Survival Center

240 Main Street, Indian Orchard, MA - 01151

Tel 413-543-3930

Hours: Monday, Tuesday, Wednesday and Friday: 9:30am - 3:15pm

Thursday: 9:30am - 4:45pm

Food Pantry serves people from Ludlow, Wilbraham and Hampden, as well as the Indian Orchard, Sixteen Acres and Pine Point neighborhoods of Springfield.

<http://communitysurvivalcenter.org>

The Best Life Food Ministry

580 Main Street, Agawam, MA - 01001

(413) 789-2930

Monday and Friday from 1-3 PM

<http://www.bethany-ag.org/>

Lorraine's Soup Kitchen & Pantry

170 Pendexter Avenue, Chicopee, MA - 01013

(413) 592-9528

Monday - Friday, 10:00am - 2:00pm to Chicopee residents

Provides emergency take-home food supplies to qualified city residents.. Clients must present a proof of Chicopee residency and a current form of identification every six months.

<http://www.lorrainessoupkitchen.com>

Margaret's Pantry & Kate's Kitchen at Providence Ministries

51 Hamilton St., Holyoke, MA - 01040

Tel 413-536-8026

Free hot lunch served seven days a week, no questions asked.

Monday: 8:00am - 6:00pm

Tuesday - Friday: 8:00am - 4:00pm

Summer - Closed on Fridays

<http://www.provministries.com>

Fuel Assistance

Partners For Community

11-13 Hampden Street, Springfield, MA.

(413) 272-2200 (Main office), (413) 731-5399 (Fax)

Income eligible households may receive discounts of up to 35% on their gas and electric bills. Income eligible households may be eligible for the Verizon lifeline discount, depending on their Verizon plan.

<http://www.partnersforcommunity.org/default/index.cfm/contact-us/>

New England Farm Workers Council

1666 Main Street, 1st Floor, Springfield, MA 01103

(Tel) 413-272-2209

[Home energy assistance](#) for income eligible families in Hampden and Northern Worcester counties of Massachusetts

<http://www.partnersforcommunity.org/default/index.cfm/about-pfc/affiliates-programs/nefwc/>

Springfield Partners for Community Action

721 State Street, Second Floor, Springfield, MA 01109

Tel (413) 263-6500

Offers financial assistance to Hampden County residents struggling with short-term economic hardship who do not qualify for the New England Farm Workers Fuel Assistance Program. Payments are made directly to the fuel vendors of utility companies on behalf of the participants

Helps Hampden County residents save on bills by making home energy efficient through installing weather-stripping to door and windows, insulate hot water tanks, attics and walls and provide heating analysis.

<http://www.springfieldpartnersinc.com/whatwedo/>

City of Springfield Mass: Home Heating and Energy Assistance

1600 East Columbus Ave. 1st Floor; Springfield, MA 01103

Phone: 413.787.6500; Fax: 413.787.6515

M-F 8:00 a.m. - 4:30 p.m.

Offers the Heating Emergency Assistance Retrofit Tasks Weatherization Assistance Program (HEARTWAP) to income-eligible homeowners. HEARTWAP provides emergency heating system repair; pays for the cost of an annual inspection of a fuel burning system; or pays for the replacement of the system, if needed. The program is available to homeowners whose household income does not exceed 60% of the area median income. Households interested in the program must first contact the New England Farm Workers' Council at (413) 272-2209

<https://www.springfield-ma.gov/housing/index.php?id=66>

Valley Opportunity Council

300 High Street, 2nd Floor, Holyoke, MA 01040

(413) 552-1548

35 Mt. Carmel Avenue, 2nd Floor, Chicopee, MA 01013

100 Elm Street, Westfield, MA 0108

Helps eligible households challenged by the high cost of home heating fuel pay. Applicants must reside in Hampden County.

<https://www.valleyopp.com/energy-assistance/fuel-assistance>

Multi-service organizations

Springfield Partners for Community Action

721 State Street, Second Floor, Springfield, MA 01109

Tel (413) 263-6500

Provides credit counseling, eviction clinic, emergency fuel assistance, financial literacy workshops, individual development accounts (IDA), low income taxpayer clinic, multicultural alzheimer's program, New Beginnings Early Education & Care Center, community scholarship, Volunteer Income Tax Assistance (VITA), Veterans programs, weatherization assistance.

<http://www.springfieldpartnersinc.com/>

Valley Opportunity Council

300 High St.Holyoke, MA 01040

Call: (413) 552-1554 | Fax: (413) 552-1558

Provides adult basic education, ESOL, job readiness, literacy, childcare, childcare resources and referrals, childcare vouchers, WIC, VITA, fuel assistance, weatherization, eviction assistance, low income housing, subsidized housing application Assistance.

<http://www.valleyopp.com/>

Jewish Family Services of Western MA

Main Office : 15 Lenox Street, Springfield, MA 01108

Tel: 413.737.2601 Fax: 413.737.0323

Geriatric Care Assessment, Guardianship and Conservatorship Services, Behavioral Health, Counseling, Support Groups, Domestic Violence, Refugee Services.

<http://www.jfswm.org>

Martin Luther King Jr Family Services

Adm Office: 106 Wilbraham Road, Springfield, MA 01109

Program Office: 3 Rutland Street, Springfield, MA 01109

413-746-3655

After-school and Summer Programs, Family Support, Child and Parent Services, Support to families with Mental Health or Substance Abuse Issues, Health, Nutrition and Safety Needs of Families and Children, Family Self-Sufficiency.

<http://www.mlkjrfamilyservices.org/home.html>

Behavioral Health Network, Inc

417 Liberty Street

Springfield, MA 01104

(413) 747-0705

Provides Addiction Services, Crisis Intervention & Stabilization, Counseling, Early Childhood Services, Child Care, Therapeutic Mentoring, In-Home Therapy, Intensive Care Coordination, Family Support & Training, After School/Summer Programs, Recreation Programs, Developmental Services, Mental Health Emergency Services, Therapy & Counseling, Partial Hospitalization Program, Day Services, Domestic Violence, Healthcare Integration & Care Management

<https://bhninc.org/about/contact/>

Gandara Center Substance Abuse Service

Located in several locations. Here are two:

1985 Main Street, Springfield, MA

2155 Main Street, Springfield, MA 01104

(413) 736-0395

Serves the growing Hispanic Communities. Provides Counseling Services, Child & Family Services, Community Services, Developmental Disability Services

<https://gandaracenter.org/>

Immigration Services

Community Legal Aid

1 Monarch Place, Suite 400, Springfield, MA

(508)425-2785

Adjustment of Status, Asylum applications, Deferred Action for Childhood Arrivals (DACA), Employment authorization, Removal hearings, Special Immigrant Juvenile Status, T visas, U visas, Violence Against Women Act (VAWA petitions)

<https://www.masslegalservices.org/content/community-legal-aid-springfield>

The Diocese of Springfield, MA

65 Elliot Street, Springfield, MA 01105

413-732-3175

Provides a broad menu of immigration services, refugee services, citizenship

<http://diospringfield.org/office-of-immigration-services/>

Jewish Family Services of Western MA

Main Office : 15 Lenox Street, Springfield, MA 01108

Tel: 413.737.2601 Fax: 413.737.0323

Refugee resettlement, refugee program services, citizenship services

<http://www.jfswm.org/healing-world>

Legal Services

Community Legal Aid

1 Monarch Place, Suite 400, Springfield, MA

(508)425-2785

Benefits, Consumer & Tax, Elder, Family Law, Health Care, LGBT, Child Welfare, Disability Benefits & Rights, Education, Employment, Foreclosure Defense, Housing, Language Access, Medicare

<https://www.masslegalservices.org/content/community-legal-aid-springfield>

Western MA Legal Services

1 Monarch Place, Suite 400, Springfield, MA

413-781-7814, Fax: 413-746-3221

Legal help for non-criminal cases for low income people with focus on housing, government benefits, Family Law and Domestic Violence, Employment, Disability, Health Care and problems uniquely affecting elders.

<http://www.wmls.org/>

Justia Lawyers

Find Legal Aid & Pro Bono Services by Practice Area in Springfield, MA. Guidance on how to screen and hire a lawyer including if they have been disciplined.

<https://www.justia.com/lawyers/massachusetts/springfield/legal-aid-and-pro-bono-services>

Family Services & Childcare Resources

Behavioral Health Network, Inc

417 Liberty Street, Springfield, MA 01104

(413) 747-0705

Counseling, Early Childhood Services, Child Care, Therapeutic Mentoring, In-Home Therapy, Intensive Care Coordination, Family Support & Training, After School/Summer Programs, Recreation Programs,

<https://bhninc.org/about/contact/>

Child & Family Services of Pioneer Valley (NCHPAD)

367 Pine Street, Springfield, MA 01105

413-788-9695

Health promotion for people with disability. Helps people with disability and other chronic health conditions achieve health benefits through increased participation in all types of physical and social activities, including fitness and aquatic activities, recreational and sports programs, adaptive equipment usage, and more.

<https://www.nchpad.org/>

CHD

332 Birnie Avenue, Springfield, MA 01107

(413)733-6624

Early Intervention, Child Welfare Programs, Family Support & Stabilization, Counseling, Therapy & Psychiatry, Disability Programs & Resources, Juvenile Justice, Homelessness Programs & Services,

<http://chd.org/>

Martin Luther King Jr Family Services

Adm Office: 106 Wilbraham Road, Springfield, MA 01109

Program Office: 3 Rutland Street, Springfield, MA 01109

413-746-3655

After-school and Summer Programs, Family Support, Child and Parent Services, Support to families with Mental Health or Substance Abuse Issues, Health, Nutrition and Safety Needs of Families and Children, Family Self-Sufficiency.

<http://www.mlkjrfamilyservices.org/home.html>

Multicultural Community Services

(Family Support Center)

1000 Wilbraham Road, Springfield, MA 01109

Phone: (413) 782-2500

Support for individuals with developmental disabilities and their families, In-home Nursing & Therapy, Adult Foster Care, Alternative Day Program, Family Support, Shared Living and Placement Services

<http://www.mcsnet.org/family-support-centers/1591-2/>

Square One

1095 Main Street, FL 2, Springfield, MA 01103

(413) 732-5183

Child Care, Parenting Programs, After School and Summer Programs

<http://www.startatsquareone.org/content/our-vision>

Mental Health and Substance Abuse Resources

SAMHSA - Substance Abuse and Mental Health Services Administration

Provides Access to 24-hour National Hotline, Confidential Treatment Services Locator, links to Self-Help, Peer Support, and Mental Health Consumer Assistance

<https://www.samhsa.gov/find-help/national-helpline>

Behavioral Health Network Inc.

417 Liberty Street, Springfield, MA 01104

(413) 747-0705

Emergency Services, Therapy & Counseling, Partial Hospitalization Program, Day Treatment, Forensic Mental Health Services

<https://bhninc.org/mental-health/>

Gandara Center Substance Abuse Service

Located in several locations. Here are two:

1985 Main Street, Springfield, MA

2155 Main Street, Springfield, MA 01104

(413) 736-0395

Provides mental health and substance abuse services to the unserved hispanic community, Structured Outpatient Addiction Program, Gambling Disorders, Residential Recovery Homes, Recovery Support Housing, Recovery Support Centers

<https://gandaracenter.org/>

Phoenix House

5 Madison Avenue, Springfield, MA 01105

888-671-9392

Patient Assessment, Individual, group therapy, Intensive Outpatient Programs for teens and adults, Residential Services for teens and adults, Adult detox and stabilization

<https://www.phoenixhouse.org/programs-and-services/>

Drug and Alcohol Rehab Headquarters

511 East Columbus Ave, Springfield, MA 01105

(413)827-3784

Mental Health Services, Drug and Alcohol Rehab Services, Addiction Intervention Services

<https://www.drug-rehab-headquarters.com/rehabilitation-services/>

Drug Rehabs.org

2257 Main Street

Springfield, MA. 1107

413-733-3488

Drug and Alcohol Treatment Services, Detox, Methadone Maintenance, Buprenorphine Used In Treatment, All Clients in Opioid Treatment Program, SAMHSA-certified Opioid Treatment Program, Buprenorphine maintenance for predetermined time, Methadone maintenance for predetermined time, Opioids Detoxification, Substance Abuse Treatment Services

<https://www.drug-rehabs.org/Massachusetts-Springfield-drug-rehab-treatment.htm>